



APPLICATION FOR SERVICE

****ALL APPLICANTS MUST PROVIDE A VALID STATE ID COPY WITH THIS APPLICATION FOR FILE****

Forms of Payment accepted: Cash, Check or Money Order

REQUIRED DEPOSIT TO BE PAID BASED ON SERVICE REQUIRED AT LOCATION

Water Only Residents = \$75.00 / Sewer Add = \$50.00 / New Customers Water & Sewer = \$ 100.00

Water, Sewer & Sanitation = \$150.00 / Water & Sanitation = \$100.00

(Deposit payment if made by check or money order should be done separate from other fees)

NON-REFUNDABLE APPLICATION FEE AND SERVICE AMOUNTS

Application Fee for all accounts = \$25.00

(Application Fee and Sanitation Charge may be added together if paying by check or money order)

Complete **ALL Highlighted Areas** – Please Print

Applicant's Name: _____ Today's Date: _____

Circle One: OWNER / RENTER (Copy of Lease required) Lease Attached ☐ YES / ☐ NO

** Rentals Only - Landlord Name: _____ Phone Number: _____

PROPERTY LOCATION / INFORMATION:

Service Address: _____

City: _____ State: _____ Zip Code: _____ Subdivision/Apt #: _____

APPLICANTS INFORMATION:

Mailing Address: _____ City: _____ State: _____ Zip: _____

Home Phone: _____ Cell: _____ Work: _____

Social Security #: XXX - XX - _____ DL or ID# _____ State: _____ Date of Birth: _____

Email Address: _____ Employer: _____

EMERGENCY CONTACTS:

Name: _____ Phone: _____ Relationship: _____

Name: _____ Phone: _____ Relationship: _____

FOR OFFICE USE ONLY

\$ _____ For: Water / Water & Sewer / Water, Sewer & Sanitation / Water & Sanitation Paid: \$ _____ Cash/Check: _____
(Deposit Amount) (Circle Which Type of Service)

\$25.00 + \$ _____ + \$ _____ + \$ _____ = \$ _____ Paid: \$ _____ Cash/Check: _____
Application Fee Sewer Tap Fee Sanitation Additional Fees Total Fees

ACCOUNT NUMBER	SERVICE START DATE	METER READING	WI REFERENCE NUMBER	TYPE OF SERVICE	QUARTERLY RATE	INCLUDE RECYCLE	CUSTOMER REP INITIALS
				Curbside / Backdoor		YES / NO	

WATER/SEWER SERVICE CONTRACT

This Contract entered into this _____ (Date) by and between _____ (Name) hereinafter referred to as "Customer" and the City of Hiram Water/Sewer System herein referred to as "System". Now therefore, in consideration of the deposit paid by the "Customer" to the "System", the "System" agrees to provide water to a water meter, and where available, sewer service, on or near the "customer's" property at the road right-of-way nearest to the existing water or sewer main. The "Customer" agrees to place in trust with the "System" a deposit in the amount of \$ _____. Should the water service be disconnected either by act of the "System" or by request of the "Customer", the "Customer" agrees to allow the "System" to use any portion of the deposit to pay any and all outstanding water or sewer bills and refund the unused portion to "Customer". Should the Security deposit is less than the outstanding bills, the "Customer" agree to promptly pay the unpaid balance to the "System". In addition, "Customer" shall pay to the "System" a **non-refundable** application fee and a Sewer line maintenance fee at the established rate given by Paulding County at the time of the application. If the "Customer" is renting or leasing the property they must provide a signed rental/lease agreement before service can be set up and their name must appear on the rental/lease agreement. If a previous unpaid balance is found for the "Customer" applying for service or anyone else on their rental/lease agreement, it must also be paid before the "System" can establish a new account.

And further, the parties agree as follows:

- 1) The "Customer" shall pay to the "System" a monthly sum of not less than the minimum bill, as may be established from time to time by the "System". Per month beginning with the first month after meter has been activated (meters activated on or before 5 days from the reading date shall be billed for the current month).
- 2) The "System" shall furnish water and where available, sewer service to the "Customer" at the current monthly water or sewer rate as may be established by the "System" or Paulding County from time to time.
- 3) The meter so installed shall be read once a month by the "System" and the "System" shall bill the "Customer" once a month.
- 4) The "Customer" agrees to pay promptly the water and/or sewer bill by the 15th of the month following the bill date and further understands that, if the bill is not paid by the 15th of said month, water service will be disconnected, the meter locked, and the "Customer" will be required to pay a service charge to have the water service reinstated. The "Customer" understands that failure to receive the bill does not relieve the obligation to make payment.
- 5) The "Customer" agrees to install such valves or other connections as may be deemed necessary by the "System", to prevent back flow or back siphonage from any source of non-potable water into the "System" water mains. And further, the "Customer" agrees to comply with any law or regulations as may exist or may from time to time be promulgated by any Government Agency including, without limitation, the Paulding County sewer ordinance. Non-compliance by "Customer" will result in water service being disconnected.
- 6) The "System" shall not be held responsible for failure to provide water or sewer service or any resulting loss there from to the "Customer" due to war, civil disturbance, accident, act of God, or for any other reason beyond the control of the "System". The "System" in the event of any of the aforesaid occurrences will attempt to restore service to the "Customer" as soon as possible.
- 7) The ownership of the water meter and connection shall continue to remain in the "System" and the "System" shall have the right to remove them from the property upon breach of this contract by the "Customer".
- 8) The "Customer" does hereby grant unto the "System" the right to come upon the premises for the purpose of installing, repairing, and maintaining the water meter or sewer service line and reading the meter attached thereto.
- 9) The "System" requires one (1) water meter per residence or business.
- 10) The "System" bills for sewer service on behalf of Paulding County. Payment of these services, to include, sewer tap fee, line maintenance fee, and monthly sewer billing, are subject to the same terms and penalties as established for water service. Paulding County reserves the right to pursue any outstanding financial obligations for services provided to "Customer" that remains unpaid beyond the due date for services provided.
- 11) The "Customer" agrees that he/she has received a policy statement and further the "Customer" has read and agrees to comply with the terms of the policy statement.
- 12) The "Customer" understands that tampering with a locked meter will result in tampering fees and possible prosecution.
- 13) "Customers" that have sewer will incur a \$3.95 monthly administrative fee that will be added to the bill.
- 14) _____ The "Customer" acknowledges and understands that the "System" is responsible for that portion of the service line from the water main to the water meter. The "Customer" further acknowledges and understands that the portion of the service line from the water meter to the house/structure is the sole responsibility of the "Customer", and "Customer" assumes all responsibility for the water damage on or to the property (inclusive of the inside of the dwelling) once service commences.

Customer's Signature

Date

City of Hiram Representative

SANITATION SERVICE: Sanitation is billed quarterly. Pickup dates are Tuesdays and Recycle is every other Tuesday.

Please select service type, by putting a check mark in the blank space and/or circling Y or N for recycling:

Curbside Service:	_____ \$40.50 /qtr. (\$13.50/month)	Free Recycling Included	Y or N
Backyard Service:	_____ \$52.50 /qtr. (\$17.50/month)	Free Recycling Included	Y or N
*Backyard for Curbside Rate:	_____ \$40.50 /qtr. (\$13.50/month)	Free Recycling Included	Y or N

*Must be Medically Qualified to receive service at this rate. Medical documentation must be attached.

AGE QUALIFIED DISCOUNT:

65 – 69 Years of Age/ Curbside:	_____ \$33.00 /qtr. (\$11.00 / month)	Free Recycling Included	Y or N
65 – 69 Years of Age/ Backyard:	_____ \$43.50 /qtr. (\$14.50 / month)	Free Recycling Included	Y or N
*Backyard for Curbside Rate::	_____ \$33.00 /qtr. (\$11.00 / month)	Free Recycling Included	Y or N

*Must be Medically Qualified to receive service at this rate. Medical documentation must be attached

70+ Years of Age / Curbside:	_____ \$27.00 / qtr. (\$9.00 / month)	Free Recycling Included	Y or N
70+ Years of Age/ Backyard:	_____ \$33.00/ qtr. (\$11.00 / month)	Free Recycling Included	Y or N
*Backyard for Curbside Rate:	_____ \$27.00 / qtr. (\$9.00 / month)	Free Recycling Included	Y or N

*Must be Medically Qualified to receive service at this rate. Medical documentation must be attached

ADDITIONAL CANS: _____ \$33.00/qtr. (\$11.00/month)

This Contract establishes an agreement by and between resident/landlords, hereinafter referred to as "Customer" and the City of Hiram Utility Billing System hereinafter referred to as "System". The System agrees to provide contracted water/sewer/sanitation services to the residents of the City of Hiram.

DEPOSIT INFORMATION:

New Utility Customers agrees to place in trust with the system a water/sewer/sanitation only deposit in the amount as specified for the type of service as required for the address submitted. The City of Hiram requests that if paying by check, this payment is made separately from all other fees collected for sanitation and made payable to the City of Hiram.

Customer Initials

REQUEST FOR SERVICE TERMINATION OR TRANSFER:

Customer disconnection or service termination requests must be made in writing at the City Hall office either in person, via email or in the payment drop box. **Verbal disconnection requests will not be accepted.** When service is disconnected either by act of the system or at the request of the customer, the customer agrees to allow the system to use any portion of the deposit to pay final bills, and refund the unused portion to the customer in the form of a check issued by The City of Hiram within 25 days from the final billing. **Should the security deposit be less than the account balance due, the customer agrees to promptly pay the unpaid balance to the system.**

Customer Initials

RETURNED CHECK POLICY:

Any checks that are returned will be charged a **\$35.00** Returned Check Fee. Cost incurred for all legal and other fees required to assist with the collection will be added to the debt and will be the responsibility of the customer.

Customer Initials:

PAYMENTS:

1.) The customer shall pay to the system a sum of not less than the billed amount for services provided to the service address. Water/Sewer usage will be billed monthly by the 25th. Sanitation charges are added as a quarterly sum and will be billed prior to the start of the quarter. Quarterly billing cycles will be done during the months of November (Jan/Feb/March service dates), February (April/May/June service dates), May (July/Aug/Sept service dates), and August (Oct/Nov/Dec service dates). ALL payments are due by the 15th of the following month.

Customer Initials:

2.) The customer agrees to pay promptly the amount billed by the 15th day of the month due and further understands, that if the bill is not paid by the 15th, there will be a late penalty assessed against the bill on the 16th day of the month, in the amount as may be established by the system from time to time and added to the gross billing.

Customer Initials:

3.) The customer understands that if a bill is not paid by the 5th day following a due date it is subject to suspension or termination of service. All accounts that are suspended will be charged a Service Fee of \$25.00. Prior to re-establishment of service, the balance must be paid in full to include all additional fees that have been charged.

Customer Initials:

4.) Accounts that have been suspended for non-payment more than once in a calendar year will be charged an additional deposit based on the deposit amount for services at the service address for each occurrence.

Customer Initials:

5.) The customer understands that cans are to be placed for curbside service the night before and will not be responsible for missed pickups due to cans not being at correct location after 7:00am on the day of service.

Customer Initials:

6.) THE CUSTOMER UNDERSTANDS THAT FAILURE TO RECEIVE THE BILL DOES NOT RELIEVE THE OBLIGATION TO MAKE PAYMENT AND ALL FEES ASSOCIATED FOR NON-PAYMENT WILL BE THE RESPONSIBILITY OF THE ACCOUNT HOLDER.

Customer Initials:

7.) The System may use any means necessary to collect a debt including but not limited to placing a lien against the real property for which said fee was charged and the owners or owners thereof.

Customer Initials:

8.) Sanitation services are provided for items within the can to be serviced. Additional pick ups for excessive trash or yard debris may be scheduled by contacting Waste Industries at 770-577-3545. The customer will be responsible for any fee(s) associated for this service as deemed necessary by Waste Industries and payable directly to them.

Customer Initials: